# Table of Contents



1. Methodology

2. Snapshot of key findings

3. Four key pillars in retail marketing

o Chapter 1 - Stock

o Chapter 2 – **Profitability &**people pressures

o Chapter 3 – Making the most of budgets

o Chapter 4 – Social media

4. Consumer survey

5. Conclusion

#### Deadstock

On average, the retailers we surveyed have been forced to sell nearly half (48%) of their total stock at a discounted rate, specifically due overstocking.

Well over half (56%) of retailers also lack insight into which of their products are likely to become deadstock, highlighting the importance of using technology to keep track of items that are at risk.



48%

of total stock is sold at a discounted rate due to overstocking.



56%

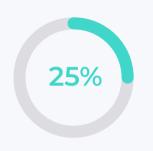
of retailers lack insight into which of their products are likely to become deadstock.

#### **Profitability**



### Profitability as an important campaign element.

80% of retail marketers agree that profitability is an important element of their digital advertising campaigns.



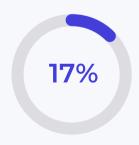
### Profitability as the main KPI.

25% of retail marketers rank profitability as the single most important KPI for digital advertising.



## Profitability as an important metric.

55% of retail marketers feel that profitability ranks in importance alongside other metrics, such as impressions.



#### Other digital advertising KPIs.

Only 17% of retail marketers feel that other digital advertising KPIs take precedence over profitability.

# Making the most of budgets

Positively, nearly threequarters (74%) of retail decision-makers report that their marketing budget has increased over the last 12 months, with nearly a quarter (24%) noting a significant budget increase.

Only 7% state that their budget has decreased over the last 12 months.

That said, an increase in marketing budget does not necessarily mean an increase in ad budget;

37% of respondents reported that their ad budget had been lowered over the past 12 months.

